

# Services to ships

HAROPA's advantages for receiving ships

Thanks to the complementary know-how of the ports of Le Havre, Rouen and Paris, HAROPA provides a global solution in terms of port services and infrastructure, whatever the size of the vessels.







- HAROPA PORT -




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## A wide range of services to ships

HAROPA has been able to create real partnerships in each port area between the Harbour Masters' Offices and the specialized companies, operating 24 hours a day all year round:

- ▶ Harbour Master's Office: the Harbour Master's Office is on the front line for services provided to ships. It manages the reception and traffic of ships, the surveillance and conservation of port facilities and all rescue, safety and security operations. It also plays a key role in providing information to all port users.
- ▶ [Piloting](#) : the Le Havre-Fécamp and Seine-Rouen-Caen-Dieppe pilot stations ensure the compulsory piloting of ships on the major HAROPA seaports and on the Seine axis.
- ▶ [Mooring](#) : the mooring companies intervene in the HAROPA seaports to moor, haul in and out. The services are provided on all vessels carrying all types of goods.
- ▶ [Towing](#) : maritime towing is provided by companies equipped with powerful tugs capable of assisting vessels entering and leaving port and docking.
- ▶ [Provisioning](#) : HAROPA and its partners offer ships all the food and material supply services, as well as all the human services requested by the shipowners'

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- supply services as well as all the human services requested by the shipowners representatives.
- › [Bunkering](#) : an important element of port attractiveness, maritime bunkering is controlled by the Harbour Master's Office. The operations are carried out by companies providing a public service mission for the major HAROPA seaports.
- › [Naval repair](#) : HAROPA welcomes all maritime and inland navigation units for shipbuilding or repair works, dry or afloat, plus civil engineering works. A floating dock is also accessible on the Seine axis.
- › [Waste management](#) : HAROPA, an eco-responsible port complex, has developed services for the collection, transport and treatment of ship waste while combining it with ecological and technological support.

## PILOTING

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### MARITIME TOWAGE

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Towing is not mandatory. However, for safety reasons, the Port Commander may impose one or more ...

### MOORING IN HAROPA: HAUL IN AND OUT WITH BOATMEN

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HAROPA boatmen are qualified, certified seamen at the service of ships 24 hours a day, 365 days ...

### BUNKERING AND REFUELLING

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The partial reorientation of the Total and Exxon sites towards the French market and the investm...

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## **COLLECTION, TREATMENT AND MANAGEMENT OF MARITIME WASTE**

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## **NAVAL REPAIR**

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HAROPA has 3 times more  
assets... The  
complementarity of the three  
ports is evident in the servi...